

## **COMING SOON NEW ONLINE BANKING SECURITY FEATURE**

The protection of your information is very important to us. We are pleased to announce an added login security feature that helps guard your online information by adding another layer of identity verification to online financial interaction.

### **HOW DOES THE NEW FEATURE WORK?**

When logging into online banking on your computer, you will receive a message text or voice on your phone with a 6-digit code. You will be asked to enter this code to complete the login process on your computer. This feature takes the place of answering security questions when logging into online banking. This feature is also available in the mobile app.

### **WHAT DO I NEED TO DO?**

Please update your phone numbers in your online banking profile or contact us and provide your cell phone or direct phone number. You can call us or email us directly at the address below:

605-448-2292 OR EMAIL US AT [INFO@NORSTARFCU.COM](mailto:INFO@NORSTARFCU.COM)

**IMPORTANT! YOU WILL NOT BE ABLE TO ACCESS ONLINE BANKING IF WE DO NOT HAVE YOUR  
UPDATED CONTACT INFORMATION.**